



QUALITY STATEMENT

Cardinal Demolition Limited recognises the need to provide the client a service that conforms to all aspects of excellent workmanship standards, safety standards, environmental performance and contractually specified requirements.

We value our clients and understand that their expectations are high, and therefore we are committed to providing an exceptional service, which complies with their stated policies, requirements and principals.

Cardinal Demolition has an excellent and demonstrable reputation for producing high quality work and for managing projects safely with minimal disturbance to others.

Customer satisfaction can be measured through timely project completion and we have an excellent and demonstrable record for completing projects within agreed timescales, and ahead of time where acceleration has been required.

Cardinal Demolition continually endeavours to provide and maintain an exceptional service by ensuring the quality of our service delivery, training, suppliers and subcontractors is continually reviewed by the Management Team.

It is imperative that all employees and subcontractors have clear and unambiguous roles and responsibilities and are well trained, to ensure that the day-to-day operation of the Company is carried out in an efficient manner. During the induction process and through training the importance of quality is emphasised. Staff are trained to a high standard in accordance with our company training program and subcontractors are regularly vetted to ensure they meet our company standards.

Cardinal Demolition strives for continual improvement and the Management Team will ensure that adequate resources (time, finance and personnel) are provided to deliver quality in all aspects of business. This demonstrates our commitment to our staff, customers and business success.

Signed

Mr Thomas Hawkes
Managing Director

Last Review Date: 1st March 2018